



Application No. 10/002,744
Response to Office Action

Customer No. 01933

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,744
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 2142
Examiner : Kelvin Y. Lin

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
February 9, 2005, the term for response to which expires on
May 9, 2005.

Amendments to the Specification are set forth on page 2 of
this paper.

Amendments to the Drawings are described on page 3 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 4 of this paper. Claims 1-14 are
amended.

Remarks begin on page 11 of this paper.

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N. Swadeo

Nalini P. Sahadeo

In the event that this Paper is late
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for extension of time is not filed
concurrently herewith, please
consider this as a Petition for the
requisite extension of time, and to
the extent not tendered by any form
PTO-2038 which may be attached
hereto, authorization to charge the
extension fee, or any other fee
required in connection with this
Paper to Account No. 06-1378.